## **Appendix C: Model Benefit-Risk Analysis**

#### Step 1: Evaluate the Information the Dataset Contains

Dataset:

Consider the following categories of information:

- Direct Identifiers: These are data points that identify a person without additional information or by linking to other readily available information.
  "Personally Identifiable Information," or PII, often falls within this category. For example, they can be names, social security numbers, or an employee ID number. (See, e.g., municipal guidance like Seattle's <u>PII/Privacy in the Open Dataset Inventory</u>). Publishing direct identifiers creates a very high risk to privacy because they directly identify an individual and can be used to link other information to that individual.
- Indirect Identifiers: These are data points that do not directly identify a person, but that in combination can single out an individual. This could include information such as birth dates, ZIP codes, gender, race, or ethnicity. (*See, e.g.,* municipal guidance like Seattle's <u>PII/Privacy in the Open</u> <u>Dataset Inventory</u>). In general, to preserve privacy, experts recommend including no more than 6-8 indirect identifiers in a single dataset.<sup>1</sup> If a dataset includes 9 or more indirect identifiers there is a *high* or *very high* risk to privacy because they can indirectly identify an individual.
- *Non-Identifiable Information:* This is information that cannot reasonably identify an individual, even in combination. For example, this might include city vehicle inventory or atmospheric readings. This data creates *very low* or *low* risk to privacy.
- Sensitive Attributes: These data points that may be sensitive in nature. Direct and indirect identifiers can be sensitive or not, depending on context. For example, this might include financial information, health conditions, or a criminal justice records. Sensitive attributes typically create moderate, high, or very high risk to privacy.
- Spatial Data and Other Information that Is Difficult to De-identify: Certain categories or data are particularly difficult to remove identifying or identifiable information from, including: geographic locations, unstructured text or free-form fields, biometric information, and photographs or videos.<sup>2</sup> If data to be included in a public dataset are in one of these formats, they may create a *high* or *very high* risk to privacy.

<sup>&</sup>lt;sup>1</sup> See Khaled El Emam, A De-Identification Protocol for Open Data, IAPP (MAY 16, 2016), https://iapp.org/news/a/a-de-identification-protocol-for-open-data/. <sup>2</sup> See GARFINKEL, supra note 9, at 32-33.

Consider how linkable the information in this dataset is to other datasets:

- Do any of the dataset's direct or indirect identifiers currently appear in other readily accessible open datasets (e.g., other municipal county, or state open datasets)? If this information is present in multiple open datasets, it increases the chances of identifying an individual and increases the risk to privacy.
- How often is the dataset updated? In general, the more frequently a dataset is updated—every fifteen minutes versus every quarter, for example—the easier it is to re-identify an individual and the greater the risk to privacy.
- How often is the information in this dataset requested by public records?

Consider how the information in this dataset was obtained:

- In what context was this data collected? Is this data collected under a regulatory regime? Are there any conditions, such as a privacy policy or contractual term, attached to the data? If the personal information in this dataset collected directly from the individual or from a third party?
- Would there be a reasonable expectation of privacy in the context of the data collection? For example, if the public has no notice of the data collection or data are collected from private spaces, there may be an expectation of privacy.
- Was the collection of the information in this dataset controversial? Was any of the information in this dataset collected by surveillance technologies (e.g., body-worn cameras, surveillance cameras, unmanned aerial vehicles, automatic license plate readers, etc.)?
- Has this dataset been checked for accuracy? Is there a mechanism for individuals to have information about themselves in this dataset corrected or deleted?
- o Is there a concern that releasing this data may lead to public backlash or negative perceptions?

### **Step 2: Evaluate the Benefits Associated with Releasing the Dataset**

List some of the foreseeable benefits of publishing the data fields included in this dataset and identify whether this use typically involves aggregate data or individual records. For example, measuring atmospheric data at particular locations over time may reveal useful weather patterns, and tracking building permit applications may reveal emerging demographic or commercial trends in particular neighborhoods.

Consider the likely users of this dataset. Who are the ideal users? Check all that apply.

Individuals	Companies or Private Entities
Community Groups	Other Government Agencies or Groups
Journalists	Other:
Researchers	

Assess the scope of the foreseeable benefits of publishing the dataset:

Qualitative Value	Quantitative Value	Description	
Very High	10	The dataset will likely have multiple compelling and important utilities for individuals, the	
		community, other organizations, or society.	
High	8	The dataset will likely have a <i>compelling and important</i> utility for individuals, the community,	
		other organizations, or society.	
Moderate	5	The dataset will likely have a <i>clear</i> utility for individuals, the community, other organizations, or	
		society. While the utility is clear, it is not as urgent as a "high" value.	
Low	2	The dataset will likely have a <i>limited</i> utility for individuals, the community, other organizations,	
		or society.	
Very Low	0	The dataset will likely have negligible utility for organizations, the community, other	
		organizations, or society.	

Next, assess the likelihood that the desired benefits of releasing this dataset would occur:

Qualitative Value	Quantitative Value	Description
Very High	10	The benefit is <i>almost certain</i> to occur.
High	8	The benefit is <i>highly likely</i> to occur.
Moderate	5	The benefit is <i>somewhat likely</i> to occur.
Low	2	The benefit is <i>unlikely</i> to occur.
Very Low	0	The benefit is <i>highly unlikely</i> to occur.

Combining your rating of the foreseeable benefits of the dataset with the likelihood that these benefits will occur, assess the overall benefit of this dataset:

Likelihood of	Impact of Foreseeable Benefits				
Occurrence	Very Low Impact	Low Impact	Moderate Impact	High Impact	Very High Impact
Very High Likelihood	Low Benefit	Moderate Benefit	High Benefit	Very High Benefit	Very High Benefit
High Likelihood	Low Benefit	Moderate Benefit	Moderate Benefit	High Benefit	Very High Benefit
Moderate Likelihood	Low Benefit	Low Benefit	Moderate Benefit	Moderate Benefit	High Benefit
Low Likelihood	Very Low Benefit	Low Benefit	Low Benefit	Moderate Benefit	Moderate Benefit
Very Low Likelihood	Very Low Benefit	Very Low Benefit	Low Benefit	Low Benefit	Low Benefit

### Step 3: Evaluate the Risks Associated with Releasing the Dataset

Consider the foreseeable privacy risks of this dataset:<sup>3</sup>

- o Re-identification (and false re-identification) impacts on individuals
  - Would a re-identification attack on this dataset expose the person to identity theft, discrimination, or abuse?
  - Would a re-identification attack on this dataset reveal location information that could lend itself to burglary, property crime, or assault?
  - Would a re-identification attack on this dataset expose the person to financial harms or loss of economic opportunity?
  - Would a re-identification attack on this dataset reveal non-public information that could lead to embarrassment or psychological harm?
- Re-identification (and false re-identification) impacts on the organization
  - Would a re-identification attack on this dataset lead to embarrassment or reputational damage to the City of Seattle?
  - Would a re-identification attack on this dataset harm city operations relying on maintaining data confidentiality?
  - Would a re-identification attack on this dataset expose the city to financial impact from lawsuits, or civil or criminal sanctions?
  - Would a re-identification attack on this dataset undermine public trust in the government, leading to individuals refusing to consent to data collection or providing false data in the future?
- Data quality and equity impacts
  - Will inaccurate or incomplete information in this dataset create or reinforce biases towards or against particular groups?
  - Does this dataset contain any incomplete or inaccurate data that, if relied upon, would foreseeably result in adverse or discriminatory impacts on individuals?
  - Will any group or community's data be disproportionately included in or excluded from this dataset?
  - If this dataset is de-identified through statistical disclosure measures, did that process introduce significant inaccuracies or biases into the dataset?

<sup>&</sup>lt;sup>3</sup> Special thanks to Simson Garfinkel and Khaled El Emam whose works provide a foundation for articulating this analytic framework. *See* DE-IDENTIFICATION OF PERSONAL INFORMATION 32-33 (NIST 2015), DE-IDENTIFYING GOVERNMENT DATASETS SP 800-188; Khaled El Emam, *A De-Identification Protocol for Open Data*, IAPP (May 16, 2016), https://iapp.org/news/a/a-de-identification-protocol-for-open-data/; KHALED EL EMAM, GUIDE TO THE DE-IDENTIFICATION OF PERSONAL HEALTH INFORMATION (2013).

- Public trust impacts
  - Does this dataset have information that would lead to public backlash if made public?
  - Will local individuals or communities be shocked or surprised by the information about themselves in this dataset?
  - Is it likely that the information in this dataset will lead to a chilling effect on individual, commercial, or community activities?
  - Is there any information contained within the dataset that would, if made public, reveal nonpublic information about an agency's operations?

Consider who could use this information improperly or in an unintended manner (including to re-identify individuals in the dataset). Check all that apply.

General public (individuals who might combine this data with other public information)
Re-identification expert (a computer scientist skilled in de- identification)
Insiders (a municipal employee or contractor with background
information about the dataset)
Information brokers (an organization that systematically
collects and combines identified and de-identified information,
often for sale or reuse internally)
"Nosy neighbors" (someone with personal knowledge of an
individual in the dataset who can identify that individual based
on the prior knowledge)
Other:

Assess the scope of the foreseeable privacy risks of publishing the dataset:

Qualitative Value	Quantitative Value	Description	
Very High	10	The dataset will likely have multiple severe or catastrophic adverse effects on individuals, the	
		community, other organizations, or society.	
High	8	The dataset will likely have a severe or catastrophic adverse effect on individuals, the	
		community, other organizations, or society.	
Moderate	5	The dataset will likely have a serious adverse effect on individuals, the community, other	
		organizations, or society.	
Low	2	The dataset will likely have a <i>limited</i> adverse impact on individuals, the community, other	
		organizations, or society,	
Very Low	0	The dataset will likely have a <i>negligible</i> adverse impact on individuals, the community, other	
		organizations, or society.	

Next, assess the likelihood that the foreseeable privacy risks of releasing this dataset would occur:

Qualitative Value	Quantitative Value	Description
Very High	10	The risk is almost certain to occur.
High	8	The risk is highly likely to occur.
Moderate	5	The risk is <i>somewhat likely</i> to occur.
Low	2	The risk is unlikely to occur.
Very Low	0	The risk is highly unlikely to occur.

Combining your rating of the foreseeable risks of the dataset with the likelihood that these risks will occur, assess the overall risk of this dataset:

Likelihood of	Impact of Foreseeable Risks				
Occurrence	Very Low Impact	Low Impact	Moderate Impact	High Impact	Very High Impact
Very High Likelihood	Low Risk	Moderate Risk	High Risk	Very High Risk	Very High Risk
High Likelihood	Low Risk	Moderate Risk	Moderate Risk	High Risk	Very High Risk
Moderate Likelihood	Low Risk	Low Risk	Moderate Risk	Moderate Risk	High Risk
Low Likelihood	Very Low Risk	Low Risk	Low Risk	Moderate Risk	Moderate Risk
Very Low Likelihood	Very Low Risk	Very Low Risk	Low Risk	Low Risk	Low Risk

### Step 4: Weigh the Benefits against the Risks of Releasing the Dataset

**Step 4A:** Combine the overall scores from the benefit and risk analyses to determine the appropriate solution for how to treat the dataset.

Benefit	Risks					
	Very Low Risk      Low Risk      Moderate Risk      High Risk      Very High Risk					
Very High Benefit	Open	Open	Limit Access	Additional Screening	Additional Screening	
High Benefit	Open	Limit Access	Limit Access	Additional Screening	Additional Screening	
Moderate Benefit	Limit Access	Limit Access	Additional Screening	Additional Screening	Do Not Publish	
Low Benefit	Limit Access	Additional Screening	Additional Screening	Do Not Publish	Do Not Publish	
Very Low Benefit	Additional Screening	Additional Screening	Do Not Publish	Do Not Publish	Do Not Publish	

- *Open*: Releasing this dataset to the public presents low or very low privacy risks and the potential benefits of the dataset substantially outweigh the potential privacy risks.
- Limit Access: Releasing this data presents moderate to very low privacy risks and the potential benefits of the dataset outweigh the potential privacy risks. In order to reduce the privacy risk, limit access to the dataset (such as by attaching contractual/Terms of Service terms to the dataset prohibiting re-identification attempts).
- Additional Screening: Releasing this dataset presents high privacy risks and the benefits could outweigh the potential privacy risks, or releasing this dataset presents privacy risk and the potential benefits do not outweigh the potential privacy risks. In order to reduce the privacy risk, formal application and oversight mechanisms should be considered (such as a disclosure review board, data use agreements, or a secure data enclave).
- Do Not Publish: Releasing this dataset presents very high to moderate privacy risks and the potential privacy risks of the dataset substantially outweigh the potential benefits. This dataset should remain closed, unless the risk can be reduced or there are countervailing public policy reasons for publishing it.

If the above table results in an "Open" categorization, then record the final benefit-risk score and continue preparing to publish the dataset. If the above table does *not* result in an "Open" categorization, then proceed to Step 4B by applying appropriate de-identification controls to mitigate the privacy risks for this dataset. The de-identification methods described below will be appropriate for some datasets, but not for others. Advances are always being made in de-identification techniques, and some tools may require disclosure control experts to properly implement. In the long-term, municipalities should strive to incorporate the expertise of disclosure control professionals and to implement mathematically provable privacy protections like differential privacy.

Consider the level of privacy risks you are willing to accept, the overall benefit of the dataset, and the operational resources available to mitigate re-identification risk. Note that the more invasive the de-identification technique, the greater the loss of utility will be in the data, but also the greater the privacy protection will be.

### **Technical Controls<sup>4</sup>**

Method	Description	Privacy Impact	Utility Impact	Operational Costs
Suppression	Removing a data field or an individual record to prevent the identification of individuals in small groups or those with unique characteristics.	Removing the field removes the risk created by those fields, and lowers the likelihood of linking one dataset to another based on that information. Removing individual records can also effectively protect the privacy of those individuals. Suppression cannot guarantee absolute privacy, because there is always a chance that the remaining data can be re- identified using an auxiliary dataset.	This approach removes all utility added by the suppressed field or record, and could skew the results or give false impressions about the underlying data.	This is a relatively low-cost method of de- identification. Removing entire fields of data can be both a quick and relatively low-tech process. When removing records one-by- one, particularly large datasets, there is a risk that some records may be overlooked. <sup>5</sup>
Generalization/Blurring	Reducing the precision of disclosed data to minimize the certainty of individual identification, such as by replacing precise data values with ranges or sets.	The more specific a data value is, the easier it will generally be to single out an individual. However, even relatively broad categories cannot guarantee absolute privacy, because there is always a chance that the remaining	Generalizing data fields can render data useless for more granular analysis, and may skew results slightly or give false impressions about the underlying data.	Generalizing data fields can be a quick and straightforward process for reducing the identifiability of particular fields after the initial thresholds are set. In order to determine the appropriate level of generalization for particular data types, additional

<sup>&</sup>lt;sup>4</sup> Special thanks to the Berkman Klein Center for Internet & Society at Harvard University whose work provides a foundation for this analytic framework. BEN GREEN ET AL, OPEN DATA PRIVACY (2017), <u>https://dash.harvard.edu/handle/1/30340010</u>; Micah Altman et al., *Towards a Modern Approach to Privacy-Aware Government Data Releases*, 30 BERKELEY TECH. L.J. 1968 (2015), <u>https://cyber.harvard.edu/publications/2016/Privacy\_Aware\_Government\_Data\_Releases</u>. <sup>5</sup> See Fitzpatrick, *supra* note 9.

Method	Description	Privacy Impact	Utility Impact	Operational Costs
		data can be re-identified using an auxiliary dataset.		research or expert consultation may be required.
Pseudonymization	Replacing direct identifiers with a pseudonym (such as a randomly generated value, an encrypted identifier, or a statistical linkage key).	Pseudonymization removes the association between an individual and their data, and replaces it with a less easily identifiable key, lowering but not eliminating the risk of re- identification. Pseudonymization can be reversed in many circumstances, and are often considered personally identifiable information by privacy and data protection authorities.	Pseudonymization can allow for information about an individual to be linked across multiple records, increasing its utility for a wide variety of purposes.	Pseudonymization can appear relatively straightforward and cost- effective, however creating <i>irreversible</i> pseudonyms suitable for open data release can require significant effort. <sup>6</sup> Most successful re- identification attacks on openly released data have come from data that was inadequately pseudonymized. <sup>7</sup>
Aggregation	Summarizing the data across the population and then releasing a report based on those data (such as contingency tables or summary statistics),	Aggregating data can be an effective method for protecting privacy as there is no raw data directly tied to an individual, however experts recommend minimum cell sizes of 5-10 records. <sup>8</sup>	Aggregation is more useful for examining the performance of a group or cohort. Because the raw data is not presented, it cannot be relied on to generate additional insights.	This method of de- identification requires slightly more expertise than simply removing fields or records. After an initial learning curve, the method can be

<sup>&</sup>lt;sup>6</sup> See GARFINKEL, supra note 9, at 17.

<sup>&</sup>lt;sup>7</sup> See Ira Rubinstein & Woodrow Hartzog, Anonymization and Risk, 91 WASH. L REV. 703 (2016), http://digital.law.washington.edu/dspace-

law/bitstream/handle/1773.1/1589/91WLR0703.pdf?sequence=1&isAllowed=y; Jules Polonetsky, Omer Tene & Kelsey Finch, Shades of Gray: Seeing the Full Spectrum of Practical Data De-Identification, 56 SANTA CLARA L. REV. 594 (2016).

<sup>&</sup>lt;sup>8</sup> See Khaled El Emam, Comment Letter on Proposed Rule to Protect the Privacy of Customers of Broadband and Other Telecommunications Services; Khaled El Emam, *Protecting Privacy Using k-Anonymity*, 15 J. AM. MED. INFORMATICS ASS'N (2008).

Method	Description	Privacy Impact	Utility Impact	Operational Costs
	rather than releasing individual-level data.			implemented without significant costs. Expert consultants or guidance from federal statistical agencies may provide guidance in setting minimum cell sizes or addressing particular data
Visualizations	Rather than providing users access to raw microdata, data may be presented in more privacy-protective formats, such as data visualizations or heat maps.	When data is released in non-tabular formats, individual data records are typically more obscure and harder to link to other auxiliary datasets, protecting individual privacy.	Data released in these sorts of formats may still be highly useful for a range of purposes, although not all. These formats may also limit the ways in which datasets can be combined or built on to generate new insights. Visualizations and other alternative data formats may also be more engaging to the lay public than raw tabular data.	types. <sup>9</sup> These are fairly low-cost approaches to limiting privacy risks, with numerous public resources readily available to Open Data program staff. Data that update frequently may be harder to maintain.
Perturbation	An expert adds "noise" to the dataset (such as swapping values from one record to another, or replacing one value with an artificial value), making it difficult to	The false data in the field makes re-identification much less likely to occur. The noise makes it difficult to determine if re- identification is associated with a specific individual.	Utility decreases as the amount of noise in the data increases. The proportionate amount of legitimate data is reduced as false data is added.	This is costly in that it requires an expert. The type of noise, as well as the amount to be added will have a drastic difference, and to ensure a retention in utility, it must be

Method	Description	Privacy Impact	Utility Impact	Operational Costs
	distinguish between legitimate values and the "noise."			completed by an expert. However, research shows that "even relatively small perturbations to the data may make re-identification difficult or impossible." <sup>10</sup>
<i>k-Anonymity</i>	A technique to measure and limit how many individuals in a dataset have the same combination of identifiers. K-anonymity suppresses or generalizes identifiers and perturbs outputs until a particular k-value is reached.	Privacy protection is greater as the value of "k" increases. Experts recommend that the k- value for open datasets should be at least k=11 (that is, for every combination of identifiers in a dataset, there should be at least 11 equivalent records). <sup>11</sup>	As with the above controls, the negative impact on utility increases as k-value increases. In order to achieve k=11, significant portions of some datasets may need to be suppressed or generalized.	This is a costly, complex, and time-consuming method. An expert in de- identification and k- anonymity is necessary to ensure that the k-value is correct and will provide the desired level of protection and utility. Subsequent research has led to additional requirements for the diversity of sensitive attribute within k- anonymous datasets (I- diversity) and statistical relationship to the original data (t-closeness). <sup>12</sup>
Differential Privacy	A formal mathematical definition of privacy, which may be satisfied by a range of techniques	Differential private solutions increase privacy for all individuals in a dataset and provide	As with other above tools, differential private solutions decrease	Differential privacy requires an expert to calculate the leakage threshold, the amount of noise to add,

 <sup>&</sup>lt;sup>10</sup> See GARFINKEL, supra note 9, at 29.
 <sup>11</sup> El Emam, supra note 42.
 <sup>12</sup> See GARFINKEL, supra note 9, at 12.

Method	Description	Privacy Impact	Utility Impact	Operational Costs
	if the result of an	mathematical guarantees	the accuracy of analysis	and other statistical
	analysis of a dataset is	against a wider range of re-	performed on the dataset.	nuances. It may also require
	the same before and	identification attacks than	The amount of noise is	an interactive query system
	after the removal of a	traditional de-identification	calibrated to the amount of	to be established, or
	single data record.	techniques.	privacy protection offered,	trained users who can
			and in larger datasets may	create data summaries for
		Some differential privacy	be negligible. <sup>15</sup>	release and use. Therefore,
		solutions rely on limiting		it carries a higher
		the number of queries	In other deployments, the	operational cost than other
		completed to prevent	level of utility in a	methods of de-
		maintain a proven	differentially private	identification.
		minimum privacy threshold	dataset may be dependent	
		(often known as the	upon the number of queries	Differential privacy is an
		"privacy budget"). The	to be made in the dataset.	active research area, and
		more queries performed on	Once the leakage threshold	while to date it has only
		a function, the more the	is hit, the dataset can no	been applied to a few
		total "leakage" increases.	longer be used. However, if	operational system, <sup>18</sup>
		The leakage can never	the desired task can be	differential privacy tools for
		decrease, and there is an	accomplished under the	use by non-experts in
		acceptable level of leakage	leakage threshold, the	privacy, computer science,
		that can occur before a	dataset retains great utility	and statistics are also
		privacy risk becomes likely	with little risk to privacy.	currently in development. <sup>19</sup>
		and the dataset must be		
		abandoned.	In other cases, such as	
			synthetic data (see below),	
		Non-interactive differential	differentially private tools	
		privacy solutions such as	may be non-interactive and	
		synthetic data also provide	so not limited by query	

<sup>&</sup>lt;sup>15</sup> Comment by Alexandra Wood, Micah Altman, Suso Baleato, and Salil Vadhan to Future of Privacy Forum (Oct. 3, 2017), available at https://fpf.org/wpcontent/uploads/2018/01/Wood-Altman-Baleato-Vadhan\_Comments-on-FPF-Seattle-Open-Data-Draft-Report.pdf.

<sup>&</sup>lt;sup>18</sup> See GARFINKEL, supra note 9, at 7-9.

<sup>&</sup>lt;sup>19</sup> See Wood et al., supra note 56. (citing e.g., Marco Gaboardi et al., PSI ( $\Psi$ ): A Private Data Sharing Interface, Working Paper (2016), available at https://arxiv.org/abs/1609.04340).

Method	Description	Privacy Impact	Utility Impact	Operational Costs
		strong privacy protection	amounts, such as by	
		when sharing statistics,13	enabling data or data	
		as "the privacy loss budget	summaries to be released	
		can be spent in creating the	and used. <sup>16</sup>	
		synthetic dataset, rather		
		than in responding to	Datasets that may	
		interactive queries." <sup>14</sup>	otherwise be too sensitive	
			to share in individual-level	
			formats could still be safely	
			analyzed in differentially	
			private formats, as well. <sup>17</sup>	
Synthetic Data	A process in which seed	Synthetic datasets can	Synthetic data "can be	Synthetic databases may be
	data from an original	make it very difficult and	confusing to the lay public,"	confusing to both
	dataset is used to create	costly to map artificial	as they may contain	researchers and lay people,
	artificial data that has	records to actual people,	artificial individuals who	requiring additional efforts
	some of the statistical	and supports mathematical	"appear quite similar to	to educate data users about
	characteristics as the	privacy guarantees with	actual individuals in the	the dataset's contents and
	seed data. <sup>20</sup> Datasets	differential privacy that can	population." <sup>23</sup> The utility of	limitations.
	may be partially	remain in force "even if	synthetic data also depends	
	synthetic (in which some	there are future data	on the model used to	
	of the data is	releases."22	create it.	
	inconsistent with the			
	original dataset) or fully		Synthetic databases, unlike	
	synthetic (in which there		some differential privacy	
	is no one-to-one		deployments, do not need	
	mapping between any		to be released via	

 <sup>&</sup>lt;sup>13</sup> See Wood et al., supra note 56 (citing Census, Google, Apple, Uber).
 <sup>14</sup> GARFINKEL, supra note 9, at 52.

<sup>23</sup> Id.

<sup>&</sup>lt;sup>16</sup> See Wood et al., supra note 56.

<sup>&</sup>lt;sup>17</sup> See Wood et al., supra note 56.

<sup>&</sup>lt;sup>20</sup> GARFINKEL, *supra* note 9, at 48-49.

<sup>&</sup>lt;sup>22</sup> *Id*. at 51.

Method	Description	Privacy Impact	Utility Impact	Operational Costs
	record in the original		interactive query systems,	
	dataset and the		as "the privacy loss budget	
	synthetic dataset). <sup>21</sup>		can be spent in creating the	
			synthetic dataset, rather	
			than in responding to	
			interactive queries."24	

# Administrative and Legal Controls

Method	Description	Privacy Impact	Utility Impact	Operational Costs
Contractual provisions	Data is made available to	Contractual controls alone do	Contractual provisions do not	Consistent contractual
	qualified users under	not necessarily reduce the	impede utility for acceptable	provisions must be developed
	legally binding contractual	risk of re-identification, but	data uses, although the	and deployed, but this is a less
	terms (such as	when complementing the	compliance costs may deter	extensive process than many
	commitments not to	technical controls above can	some potential data users.	of the technical measures
	attempt to re-identify	provide more flexible and	Contractual terms prohibiting	above. Contractual provisions
	individuals or link datasets,	contextual privacy	commercial uses may deter	can also be tailored to the
	to update the information	protections. Contractual	certain categories of users	specific risk profiles of each
	periodically, or to use data	terms are more robust when	(such as businesses or data	dataset. There may be legal
	in noncommercial and	backed up by audit	brokers). <sup>25</sup>	limits on how governments
	nondiscriminatory ways).	requirements and penalties		can restrict the use of data as
		for noncompliance.		well. <sup>26</sup>
Access fees	Charging users for access to	Because fees are likely to	The deterrent effect of	Introducing access fees comes
	data increases	deter many casual browsers	access fees on the general	with initial and ongoing
	accountability and may	of a particular datasets, the	public will impede the	administrative overhead, and

<sup>&</sup>lt;sup>21</sup> Id. at 49-54.

<sup>&</sup>lt;sup>24</sup> *Id*. at 52.

 <sup>&</sup>lt;sup>25</sup> See Jan Whittington et al., supra note 13, at 1962.
 <sup>26</sup> Id. at 1963.

	discourage improper use of	likelihood of accidental re-	potential utility of the	requires thoughtful
	data.	identification of an individual	dataset and could limit	determination of when
		by a curious friend, neighbor,	access by some marginalized	particular datasets or classes
		or acquaintance generally	or vulnerable communities	of users warrant the use of
		decreases. Tiered fee	(e.g., those without credit	fees.
		structures (e.g., that charge	cards, technological	
		more for commercial access	sophistication, or new	
		or remote versus in-person	market entrants).	
		data access) may also lower		
		the risk of re-identification by		
		other actors.		
		Charging fees may also		
		introduce registration and		
		audit capabilities, allowing		
		Open Data program staff to		
		identify which data users		
		accessed which datasets.		
Data enclaves	Physical or virtual	Risks of re-identification are	Data utility can be maximized	There are significant
	environments are created	almost entirely removed by	, for qualified researchers, as	operational costs to
	that enable "authorized	restricting external access to	privacy protections are no	naintaining a secure data
	users to access confidential	even de-identified data and	longer purely technical.	enclave, including establishing
	data and analyze the data	introducing accountability	Researchers may be limited	policies and procedures for
	using provided statistical	and oversight measures.	in what research questions	granting qualified researcher
	software." <sup>27</sup>	Technical controls may not	can be asked and in the	queries, for processing queries
		need to be as strict, when	format of their results.	on de-identified data, for
		complemented by		establishing the enclave, and
		administrative and legal		

<sup>&</sup>lt;sup>27</sup> See Micah Altman et al., *supra* note 23, at 40; GARFINKEL, *supra note* 9 at ix.

		safeguards (such as requiring	But data utility is completely	for monitoring the program
		researchers to apply for	removed for any individual or	over time.
		access, describe the	organization that is not	
		proposed research, agree to	approved to access the	
		confidentiality laws and	dataset.	
		penalties, audit logs, and		
		authentication measures).		
Tiered access controls	Systems in which data are	Tiered access controls permit	Limiting access to some	Establishing and monitoring
	made available to different	municipalities to craft more	datasets to particular types	an access-control system may
	categories of users through	granular and contextual	of users may increase the	require meaningful
	different mechanisms. <sup>28</sup>	privacy protections	utility of data to those who	operational overhead.
		depending on the sensitivity	qualify for greater access but	Consistent access terms and
		and identifiability of the data,	decrease it for those who do	conditions will need to be
		and may support more	not or cannot satisfy the	defined, and deployed, and
		accountability mechanisms	access requirements. This	enforced. Access models that
		(e.g., providing more	may deter some members of	intend to do individualized
		sensitive or identifiable data	the public from engaging	vetting of some subsets of
		only to potential data users	with certain open datasets,	data users will likely require
		who sign enforceable data	but it may also provide	additional staffing.
		use agreements or have their	municipal data leaders more	
		research questions vetted in	oversight and insight into	
		advance).	which data are most valuable	
			to users.	
Ethical and/or	Particularly risky or	Review boards with diverse	A review board may	Establishing and maintaining
disclosure review	ambiguous policy decisions	backgrounds and subject	determine that a dataset's	an accountable and
board	about a dataset are	matter expertise can more	utility ultimately outweighs	transparent body of experts
	escalated to an advisory	robustly debate the benefits	its impact on individual	can be a challenging
	group with broad expertise	and risks of releasing a	privacy; it may also	operational endeavor,

<sup>&</sup>lt;sup>28</sup> See Wood et. al., supra note 56.

and co	ommunity	dataset and can address any	determine that the benefits	although guidance and models
engage	gement for further	additional dimensions not	do not outweigh the risks.	from academic data research
review	w. <sup>29</sup>	captured by the privacy risk		are available. <sup>30</sup>
		assessment.		

**Step 4B:** After determining and applying appropriate privacy controls and mitigations for the dataset, re-assess the overall risks and benefits of the dataset (Steps 1-3). Note any mitigation steps taken, and record the final benefit-risk score:

Benefit	Risks						
	Very Low Risk	Low Risk	Moderate Risk	High Risk	Very High Risk		
Very High Benefit	Open	Open	Limit Access	Additional Screening	Additional Screening		
High Benefit	Open	Limit Access	Limit Access	Additional Screening	Additional Screening		
Moderate Benefit	Limit Access	Limit Access	Additional Screening	Additional Screening	Do Not Publish		
Low Benefit	Limit Access	Additional Screening	Additional Screening	Do Not Publish	Do Not Publish		
Very Low Benefit	Additional Screening	Additional Screening	Do Not Publish	Do Not Publish	Do Not Publish		

If the score is still not "Open," consider using another mitigation method. If this is not possible, then determine whether to publish the dataset. If there may be countervailing public policy factors that should be considered, move on to Step 5.

• *Open*: Releasing this dataset to the public presents low or very low privacy risks and the potential benefits of the dataset substantially outweigh the potential privacy risks.

<sup>&</sup>lt;sup>29</sup> See generally CONFERENCE PROCEEDINGS: BEYOND IRBS: ETHICAL GUIDELINES FOR BIG DATA RESEARCH, FUTURE OF PRIVACY FORUM (Dec. 10, 2015), https://fpf.org/wpcontent/uploads/2017/01/Beyond-IRBs-Conference-Proceedings\_12-20-16.pdf.

<sup>&</sup>lt;sup>30</sup> See 45 C.F.R. 46.102; OMER TENE & JULES POLONETSKY, BEYOND IRBS: ETHICAL GUIDELINES FOR BIG DATA RESEARCH 1 (Dec. 2015), https://bigdata.fpf.org/wp-content/uploads/2015/12/Tene-Polonetsky-Beyond-IRBs-Ethical-Guidelines-for-Data-Research1.pdf.

- Limit Access: Releasing this data presents moderate to very low privacy risks and the potential benefits of the dataset outweigh the potential privacy risks. In order to reduce the privacy risk, limit access to the dataset (such as by attaching contractual/Terms of Service terms to the dataset prohibiting re-identification attempts).
- Additional Screening: Releasing this dataset presents high privacy risks and the benefits could outweigh the potential privacy risks, or releasing this dataset presents privacy risk and the potential benefits do not outweigh the potential privacy risks. In order to reduce the privacy risk, formal application and oversight mechanisms should be considered (such as a disclosure review board, data use agreements, or a secure data enclave).
- Do Not Publish: Releasing this dataset presents high or very high privacy risks and the potential privacy risks of the dataset substantially outweigh the potential benefits. This dataset should remain closed, unless the risk can be reduced or there are countervailing public policy reasons for publishing it.

### **Step 5: Evaluate Countervailing Factors**

Sometimes, a dataset with a very high privacy risk is still worth releasing into the open data portal in light of public policy considerations. For example, a dataset containing the names and salaries of elected officials would likely be considered high-risk due to the inclusion of a direct identifier. However, there is a compelling public interest in making this information available to citizens that outweighs the risk to individual privacy.

Additionally, there are always risks associated with maintaining and releasing any kind of data relating to individuals. Two key considerations when deciding whether to release the data irrespective of a potentially high or very high risk to individual privacy are:

If you are on the edge between two categories, analyze the dataset holistically but err on the side of caution. A dataset that is not released immediately can still be released at another date, as additional risk mitigation techniques become available. A dataset that has been released publicly, however, cannot ever be fully pulled back, even if it is later discovered to pose a greater risk to individual privacy. Be particularly cautious about moving data from an original recommendation of *Do Not Publish* to *Open*, and ensure that the potential benefits of releasing the data are truly so likely and compelling that they outweigh the existing privacy risks.

Any time you deviate from the original analysis, document your reasoning for doing so. This will not only help you decide whether the deviation is, in fact, the correct decision, but also provides accountability. Should the need arise, you will have a record of your reasoning, including analysis of the expected benefits and the recognized risks at the time. Where personally identifiable information is published notwithstanding the privacy risk, accountability mechanisms help maintain trust in the Open Data program that may otherwise be lost.