2020 ANNUAL REPORT

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The Future of Privacy Forum is a non-profit organization that serves as a catalyst for privacy leadership and scholarship, advancing principled data practices in support of emerging technologies.

FPF’s Expert Workstreams include:
- Ad Tech
- AI & Machine Learning
- Biometrics
- De-Identification
- Ethics
- Europe
- Global
- Health
- Mobility & Location
- Research
- Smart Communities
- Youth & Education Privacy

We Bring Key Stakeholders Together so that Responsible Data Use is Prioritized in all Areas of Society

FPF brings together a range of voices from industry, academia, and civil society to support collaboration and ensure the diversity of ideas necessary to advance principled data practices in support of emerging technologies.

We value the guidance and contributions of a wide range of supporters and stakeholders. We believe varied perspectives contribute to a comprehensive understanding of the risks and opportunities of new technologies and data uses, and their impact on society, now and in the future.

Composed of leaders from industry, academia, and civil society, FPF’s Advisory Board and our Board of Directors guide our work and mission. Their input ensures that FPF’s work is expert and independent of any single stakeholder or stakeholder group.

Through research, publications, educational meetings, expert testimony, and other related activities, FPF works with organizations and governments to shape best practices and policies, in the United States and globally.

FPF’s work has a real-world impact, sharing research and insights through reports, briefings, and roundtables. FPF provides expert testimony and comments to Congress, federal agencies, Congressionally-chartered commissions, and legislatures around the world. Globally, FPF helps regulators, policymakers, and staff at data protection authorities better understand the technologies involved in today’s economy.
Leadership Letter

It is a great pleasure to present the Future of Privacy Forum’s 2020 Annual Report.

We are celebrating a dozen years of bringing together academics, advocates, government officials, and industry to evaluate the utility of data uses, the effectiveness of safeguards, and strategies to mitigate risks.

Technology and data underlie every modern activity, from education to healthcare to transportation. Our mission is to understand and convey how different services and systems need data, and how data can be used ethically and legally.

Since our founding, we have been a centrist, independent organization that creates a space for thoughtful discourse among diverse stakeholders. We are optimists who believe technology and data can benefit society and improve lives if the right policies, protections, and rules are in place.

During a year marked by the onset of COVID-19, FPF committed itself to provide updated, pertinent information through our Privacy & Pandemics series. The information we compiled has helped policymakers and practitioners alike think clearly about what personal information they will collect or disclose, to whom, and under what conditions. We are incredibly proud of the work our staff has done throughout this unusual year to continue providing up-to-date, important guidance.

Throughout 2020, FPF continued to serve as a forum for a diverse range of views and voices and provided a thorough analysis on a variety of state and federal privacy legislation. FPF maintained its commitment to helping privacy leaders learn from peers and other experts, and presented the inaugural Award for Research Data Stewardship to recognize leadership in research data sharing. FPF has trained corporate leaders and policymakers through the creation of formal programs such as the Digital Data Flows Masterclass, and has continued to serve as a hub of valuable information for complex tech and legal issues, both domestic and international, clearly explained through a variety of methods.

We could not do this work without the committed stakeholders on our board, advisory board, and corporate and foundation supporters. Thank you for your continued partnership and support during this truly unique year. We remain confident in the power of collaboration to integrate privacy protections with responsible data use that will improve people’s lives.

Jules Polonetsky  
Chief Executive Officer  

Christopher Wolf  
Board Chair
Responding to an Unparalleled Global Crisis

By March of 2020, it was clear that COVID-19 would have us readjusting how we set our priorities for years to come. FPF moved quickly to respond and re-assess our immediate priorities. FPF launched Privacy and Pandemics, a collection of resources published throughout the year that addressed challenges posed by COVID-19 to ethical, privacy, and data protection frameworks.

This resource also sought to provide information and guidance to governments, companies, academics, and civil society organizations interested in responsible data sharing to support the public health response.

FPF’s Privacy & Pandemics work includes:

In 2020, FPF was awarded a grant from the Robert Wood Johnson Foundation to dissect and determine strategies to address how COVID-19 digital contact tracing efforts (DCTT), informed by digital exposure notifications, can be designed and implemented with equity, fairness, and privacy in mind. This work continues into 2021 and includes expert working groups and a comprehensive suite of resources in 5 different languages on how organizations can execute digital contact tracing while keeping the privacy of at-risk and marginalized groups at the forefront. FPF will continue to develop and make these recommendations available to partners who will sign on to align their work to the principles highlighted in the program.

In October 2020, FPF held a conference sponsored by the National Science Foundation on the responsible uses of personal data during times of crisis. “Privacy and Pandemics: Responsible Uses of Technology and Health Data During Times of Crisis” invited computer science, privacy law, public policy, social science, and health information experts from around the world to examine benefits, risks, and strategies for the collection and use of data in support of public health initiatives in response to COVID-19 and consideration of future crises. With additional support from Intel Corporation, Duke Sanford School of Public Policy, and Dublin City University’s SFI ADAPT Research Centre, the workshop identified research priorities to improve data governance systems and structures in the context of the COVID-19 pandemic. Drawing on the expertise of workshop participant submissions and session discussions, FPF prepared a report submitted to the National Science Foundation (NSF) as part of its Convergence Accelerator 2021 workshops. This NSF program aims to speed the transition of convergence research into practice to address grand challenges of national importance. The final submitted workshop report is also available on the FPF website.

FPF partnered with BrightHive in developing the Responsible Data Use Playbook for Digital Contact Tracing. Responsible Data Use Playbook for Digital Contact Tracing provides considerations to stakeholders in setting up a digital contact tracing initiative while addressing privacy concerns raised by these technologies in an ethical, responsible manner. The privacy playbook was developed to assist coalitions of professionals invested in the development and deployment of trusted contact tracing. It provides a series of actionable steps that purposefully address the privacy concerns of DCTT and support the development of ethical and responsible digital contact tracing protocols. Its intent is to 1) ease tension between application providers, public health officials, and government authorities; 2) support “opt-in” models for individuals to share health and location data; and 3) support employers that are turning to internal contact tracing when their workplaces reopen.

“Digital contact tracing technologies will play an instrumental role in localities’ responses to the COVID-19 pandemic, but these technologies — if designed, developed, and deployed without thoughtful planning — can raise privacy concerns and elevate disparities,” said FPF CEO Jules Polonetsky. “Contact tracing initiatives should take a measured approach to location tracking, data sharing, purpose limitations and proportionality. If deployed hastily, these technologies risk exacerbating existing societal inequalities, including racial, socioeconomic, and digital divides.”

FPF assembled a comprehensive online depository of U.S. and International COVID-19 privacy and data protection resources.

fpf.org/covid-19-resources
Protecting All Schoolchildren During Virtual Learning

As COVID-19 swept across the U.S. and schools were forced to move to online learning to protect children, families, and communities, there was a need to ensure timely response to the unique concerns facing education stakeholders at both the K-12 and higher education levels. FPF immediately began formulating rapid-response privacy guidance. This suite of materials, including white papers, blogs, articles, webinars, and training initiatives, informed widely accepted best practices and guidance for student and educator privacy in virtual, in-person, and hybrid learning environments.

Some of the ways FPF responded to this unprecedented educational shift included:

- Compiling and answering frequently asked questions (FAQs) from school districts. On March 20, 2020, we released FAQs: Disclosing Student Health Information During the COVID-19 Pandemic, in partnership with AASA, the School Superintendents Association, with guidance, examples, and scenarios to educators and school staff.
- To help school leaders prepare for a remote learning environment in fall 2020, FPF released Privacy and Pandemics: Reopening Schools, a new series of issue briefs on reopening schools. The series examined wearable technologies, location tracking, online monitoring, and other tools that districts might employ to mitigate the spread of COVID-19 in schools.
- FPF joined 23 education, disability rights, civil rights, and privacy organizations in releasing Education During a Pandemic: Principles for Student Data Privacy and Equity, which features 10 principles aimed at helping schools to keep privacy and equity in mind as they seek to teach and protect students in-person and remotely during the pandemic.
Policymaker Education

As an independent non-profit that convenes advocates, academics, and corporate stakeholders, FPF stays on top of the latest in privacy legislation and policies in the U.S. Not only do we develop resources and guidance for policymakers who are leading these legislative efforts and building these policies, but our work in tracking legislation informs other privacy stakeholders.

Over the last year, FPF has tracked 150 state privacy bills, including both sectoral and comprehensive legislation. In addition, FPF staff were invited to testify or provide informational briefings for state legislators in California, Washington, and Virginia on the topics of comprehensive privacy legislation, facial recognition technology, COVID-19 & privacy, and genetic information privacy. We also provided federal testimony before congressional committees and the Federal Trade Commission on issues ranging from the privacy and ethical implications of the commercial use of facial recognition technology, enlisting big data in the fight against COVID-19, and data flows and portability, as well as submitted formal comments to Congressional subcommittees and task forces in the areas of artificial intelligence, privacy, and data protection.

FPF was featured in nearly 40 media articles in 2020 on the topic of privacy legislation.

FPF’s team is dedicated to providing practical, educational resources on complex technical and legislative topics. As consumer privacy becomes even more of a focus for federal lawmakers, agency staff, and state policymakers, we will continue to expand on this important work.

Every year, FPF hosts its annual Privacy Papers for Policymakers. This past February 2020 was FPF’s 10th annual event recognizing the year’s leading privacy research and analytical work that is relevant for policymakers in the U.S. Congress, federal agencies, and international data protection. For 2020, FTC Commissioner Christine S. Wilson keynoted the event.
PF is one of the few organizations that is leading the development of best practices and ensuring ethical use of data shared between stakeholders. This is a strategic and future priority for FPF as sharing of data can advance work in medicine, public health, education, social sciences, computer science, and many other fields. Meanwhile, access to data can be a challenge due to a range of barriers — including the need to connect with appropriate partners, protect privacy, address commercial concerns, maintain ethical standards, and comply with legal obligations.

In 2020, FPF has moved forward with initiatives that will continue to ensure ethical data sharing for research. These initiatives include:

The Best Practices for Sharing Data with Academic Researchers were developed by the FPF Corporate-Academic Data Stewardship Research Alliance, a group of more than two dozen companies and organizations. The best practices favor academic independence and freedom over tightly controlled research and encourage broad publication and dissemination of research results while protecting the privacy of individual research subjects. In addition, FPF published Contract Guidelines for Data Sharing Agreements Between Companies and Academic Researchers. The guidelines cover best practices and sample language that can be used in contracts with companies that supply data to researchers for academic or scientific research purposes. FPF’s Corporate Academic Data Stewardship Research Alliance and these resources were supported by the Alfred P. Sloan Foundation.

Through its Applied Privacy Research Coordination Network, a project supported by the National Science Foundation, FPF continued in 2020 to introduce academic researchers to industry practitioners to develop working partnership opportunities and share best practices. This project builds on FPF’s first NSF-supported Research Coordination Network established in 2019 to foster industry-academic collaboration on priority research issues and inform the public debate on privacy. These projects have provided ongoing support to FPF’s Privacy Papers for Policymakers program which brings academic expertise to members of Congress and leaders of executive agencies and their staffs to better inform policy approaches to data protection issues.

As a featured part of the Privacy & Pandemics series, FPF’s Corporate Data Sharing Workshop on March 26, 2020, convened ethicists, academic researchers, government officials, and corporate leaders to discuss best practices and policy recommendations for responsible data sharing.

The FPF Award for Research Data Stewardship is a first-of-its-kind award recognizing a research partnership between a company that has shared data with an academic institution in a responsible, privacy-protective manner. The 2020 award-winning partnership was between University for California, Irvine, Professor of Cognitive Science Dr. Mark Steyvers, and Lumos Labs. In an FPF virtual event on September 22, 2020, Professor Steyvers and Bob Schafer, General Manager at Lumosity, discussed their award-winning collaboration and lessons learned for future data-sharing partnerships between companies and academic researchers. The inaugural FPF Award for Research Data Stewardship was supported by the Alfred P. Sloan Foundation.

Through its Applied Privacy Research Coordination Network, a project supported by the National Science Foundation, FPF continued in 2020 to introduce academic researchers to industry practitioners to develop working partnership opportunities and share best practices. This project builds on FPF’s first NSF-supported Research Coordination Network established in 2019 to foster industry-academic collaboration on priority research issues and inform the public debate on privacy. These projects have provided ongoing support to FPF’s Privacy Papers for Policymakers program which brings academic expertise to members of Congress and leaders of executive agencies and their staffs to better inform policy approaches to data protection issues.

In 2020, FPF and Actionable Intelligence for Social Policy (AISP) created the Nothing to Hide: Tools for Talking (and Listening) About Data Privacy for Integrated Data Systems toolkit to provide stakeholders with tools to lead privacy-sensitive, inclusive government Integrated Data Systems efforts using data that government agencies routinely collect in the course of delivering public services to shape local policy and practice.

FPF’s October 2020 international tech and data conference, “Privacy and Pandemics: Responsible Uses of Technology and Health Data During Times of Crisis,” presented in collaboration with the National Science Foundation, Duke Sanford School of Public Policy, SFI ADAPT Research Centre, Dublin City University, and Intel Corporation, produced a roadmap for research, practice improvements, and development of privacy-preserving products and services to further inform responses to COVID-19 and prepare for future pandemics and crises.
Convening Stakeholders

One of FPF’s main goals and one that ensures collaboration and expertise in advancing privacy alongside technology is to bring diverse stakeholders together to learn from each other. During 2020, that became more challenging as COVID-19 kept many of us apart physically, however, FPF was able to transition many of its expert events and convenings online.

Even in the midst of the COVID-19 pandemic, FPF hosted over 30 engaging and interactive events in 2020 with experts and working group meetings, bringing together corporate, academic, and civil society stakeholders. Attendees had the opportunity to hear from subject matter experts across a variety of disciplines and industries. As the data privacy and protection landscape is always changing, FPF brings stakeholders together for an unplanned meeting or quick turnaround webinar to address the latest information and developments in the field. This is mostly to the credit of our policy team, who stay up to date on the newest developments and are committed to ensuring our supporters and stakeholders are able to use this information in their professional settings.

In 2020, FPF held 30 total virtual events.

These virtual events and convenings included:

Annual Meeting
Every year, FPF gathers its Advisory Board to review the past year’s accomplishments, discuss the pressing issues of the day, and help guide future FPF directions.

Brussels Symposium
The Brussels Privacy Symposium is an annual academic program jointly presented by the Brussels Privacy Hub of Vrije Universiteit Brussel and FPF and is a global convening of practical, applicable, substantive privacy research and scholarship.

On December 2, 2020, the fourth iteration of the Brussels Privacy Symposium, “Research and the Protection of Personal Data Under the GDPR”, occurred as a virtual international meeting where industry privacy leaders, academic researchers, and regulators discussed the present and future of data protection in the context of scientific data-based research.

Expert Working Group Meetings
FPF holds regular expert working group meetings in its various workstreams to keep privacy professionals abreast of the latest developments in the sector.

Masterclasses
Digital Data Flows Masterclass is an educational program designed for regulators, policymakers, and staff seeking to better understand data-driven technologies as they seek to regulate on and implement data protection law and policy. The program featured experts on machine learning, biometrics, connected cars, facial recognition, online advertising, encryption, and other emerging technologies.

Year-Round Expert Events with Partners
FPF hosts on average 30 educational events with leading organizations and companies.

Civic Data Privacy Leaders Network
This group, supported by the National Science Foundation, is comprised of over 80 members representing over 30 US cities and counties who convene to collaboratively address data privacy issues and principles.
FPF continues to expand its influence and capabilities in Europe and globally. FPF’s engagement helps regulators, policymakers, and staff at data protection authorities better understand the technologies at the forefront of data protection law. FPF also explains data protection and privacy law and the European Court of Human Rights legal framework to make them easily understandable for stakeholders in the U.S.

FPF closely follows developments internationally to keep stakeholders informed of relevant changes, case-law, guidance, policies, and legal requirements, while also providing background and in-depth analysis in order to support them in being ahead of key developments globally. FPF will continue to expand in 2021 to include an expert presence in India, Brazil, and Singapore. FPF’s global team is a vital bridge between European and U.S. privacy cultures, in addition to the global privacy ecosystem due to its interconnectedness. FPF strives and hopes to one day build a common data protection language spoken worldwide.

Some European and Global highlights from 2020 include:

In 2020, the Future of Privacy Forum (FPF) and the Brussels Privacy Hub of Vrije Universiteit Brussel (VUB) hosted the Brussels Privacy Symposium 2020: Research and the protection of Personal Data Under the GDPR. The event, convened by FPF CEO Jules Polonetsky and Dr. Christopher Kuner, Co-Chair of the Brussels Privacy Hub, brought together industry privacy leaders, academic researchers, and regulators to discuss data protection in the context of scientific research under the European Union’s General Data Protection Regulation (GDPR) from various policy and technical perspectives. The 2020 Brussels Privacy Symposium was the fourth annual academic program jointly presented by VUB and FPF. The event brought into focus recent developments in EU policymaking that may have significant effects on processing personal data for research purposes. One of the relevant legislative proposals recently introduced by the European Commission is the Data Governance Act (DGA), which “aims to foster the availability of data for use by increasing trust in data intermediaries and by strengthening data-sharing mechanisms across the EU.” It also proposes to promote “data altruism,” allowing researchers access to larger datasets for their research. Overall, the Symposium focused on striking a balance between the utility of research and privacy and data protection.

In November 2020, FPF and Data Privacy Brasil (DPB) co-hosted a landscape webinar exploring the relationship between Brazil’s legal system and the implementation of Brazil’s new data protection law, Lei Geral de Proteção de Dados (LGPD). This virtual event covered the various legal and regulatory institutions in Brazil that have authority over data protection, the implementation and outcomes of the LGPD, and the solutions to solve potential sources of conflict in the Brazilian legal system.

In 2020, FPF released a white paper in May titled New Decade, New Priorities: A summary of twelve European Data Protection Authorities’ strategic and operational plans for 2020 and beyond, that provides guidance on the priorities and focus areas that are considered top concerns amongst European Data Protection Authorities (DPAs) for the 2020s and beyond. DPAs across the European Union (EU) is in a unique position to shape the future of digital services and how they impact individuals and societies both through their outstanding enforcement powers and through their policymaking. To address the complexities of digital services and individual rights in the new decade and beyond, several DPAs have published strategic and operational plans, and have set new data protection policy goals to meet these challenges head-on.

In July 2020, the Future of Privacy Forum (FPF) jointly organized the webinar “The Independent and Effective DPO: Legal and Policy Perspectives.” The webinar was designed to help policymakers, regulators, and their staff better understand legal views concerning the position of the Data Protection Officer within an organization.

In July 2020, Dublin City University (DCU) and the Future of Privacy Forum (FPF) co-hosted a public workshop held by the Federal Trade Commission, “Data To Go,” examining the benefits and challenges of data portability frameworks for consumers and competition around the world. As a panelist during the first discussion, FPF’s Dr. Gabriela Zanfir-Fortuna discussed how data portability operates in different commercial sectors; lessons learned from the GDPR and other global laws; and observations on the dual nature of data portability, as both a means to facilitate competition and a right of individuals to exercise control over their data.

In 2020, the FPF kicked off the Global Privacy blog series, which provides original content and hosts curated thought leadership that helps our stakeholders make sense of the profound developments in privacy and data protection legal regimes and policymaking around the world. From New Zealand to Singapore, Brazil, South Korea, or India — we have been keeping track of relevant changes and highlighted trends that should be in focus for privacy and data protection leaders.
FPF Team

**STAFF**

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
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<tbody>
<tr>
<td>Jules Polonetsky</td>
<td>Chief Executive Officer</td>
</tr>
<tr>
<td>John Verdi</td>
<td>Vice President of Policy</td>
</tr>
<tr>
<td>Christal Shrader-Sandi</td>
<td>Vice President of Operations</td>
</tr>
<tr>
<td>Barbara Kelly</td>
<td>Leadership Director</td>
</tr>
<tr>
<td>Wais Ansary</td>
<td>Finance Associate</td>
</tr>
<tr>
<td>Karsen Bailey</td>
<td>Project Assistant, Youth &amp; Education Privacy</td>
</tr>
<tr>
<td>Chelsey Colbert</td>
<td>Policy Counsel</td>
</tr>
<tr>
<td>Juliana Cotto</td>
<td>Policy Counsel, Youth &amp; Education Privacy</td>
</tr>
<tr>
<td>Kelsey Finch</td>
<td>Senior Counsel</td>
</tr>
<tr>
<td>Judy Gawczynski</td>
<td>Membership Director</td>
</tr>
<tr>
<td>Elisabeth Gory</td>
<td>Events and Operations Assistant</td>
</tr>
<tr>
<td>Stacey Gray</td>
<td>Senior Counsel</td>
</tr>
<tr>
<td>Jeremy Greenberg</td>
<td>Policy Counsel</td>
</tr>
<tr>
<td>Christy Harris</td>
<td>Director of Technology and Privacy Research</td>
</tr>
<tr>
<td>Sara Jordan</td>
<td>Senior Researcher, AI &amp; Ethics</td>
</tr>
<tr>
<td>Lindsay Keysar</td>
<td>Executive Assistant and Operations Manager</td>
</tr>
<tr>
<td>Brenda Leong</td>
<td>Senior Counsel &amp; Director of AI and Ethics</td>
</tr>
<tr>
<td>Christina Pickeral</td>
<td>Salesforce Database Administrator</td>
</tr>
<tr>
<td>Anisha Reddy</td>
<td>Policy Counsel, Youth &amp; Education Privacy</td>
</tr>
<tr>
<td>Bailey Sanchez</td>
<td>Policy Fellow, Youth &amp; Education Privacy</td>
</tr>
<tr>
<td>Nicole Sanchez</td>
<td>Director of Events</td>
</tr>
<tr>
<td>Pollyanna Sanderson</td>
<td>Policy Counsel</td>
</tr>
<tr>
<td>Jim Siegl</td>
<td>Senior Technologist, Youth &amp; Education Privacy</td>
</tr>
<tr>
<td>Katherine Sledge</td>
<td>Deputy Director of Projects and Operations, Youth &amp; Education Privacy</td>
</tr>
<tr>
<td>Rob Van Eijk</td>
<td>Managing Director For Europe</td>
</tr>
<tr>
<td>Amelia Vance</td>
<td>Director, Youth &amp; Education Privacy</td>
</tr>
<tr>
<td>Gabriela Zanfir-Fortuna</td>
<td>Director For Global Privacy</td>
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**SENIOR FELLOWS**

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
</tr>
</thead>
<tbody>
<tr>
<td>Danielle Citron</td>
<td>Professor of Law At Boston University School of Law</td>
</tr>
<tr>
<td>Stanley Crosley</td>
<td>Senior Strategist, Information Accountability Foundation</td>
</tr>
<tr>
<td>Henry Claypool</td>
<td>Policy Director, Community Living Policy Center</td>
</tr>
<tr>
<td>Joanna Grama</td>
<td>Senior Fellow</td>
</tr>
<tr>
<td>Mike Hintze</td>
<td>Partner, Hintze Law PLLC</td>
</tr>
<tr>
<td>Mark MacCarthy</td>
<td>Senior Fellow</td>
</tr>
<tr>
<td>Limor Magazanik</td>
<td>Managing Director, Israel Tech Policy Institute</td>
</tr>
</tbody>
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**BOARD OF DIRECTORS**

<table>
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<tr>
<th>Name</th>
<th>Position</th>
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<tbody>
<tr>
<td>Christopher Wolf</td>
<td>Board President and FPF Founder</td>
</tr>
<tr>
<td>Mary Culnan</td>
<td>Board Vice President</td>
</tr>
<tr>
<td>Sandra Hughes</td>
<td>Board Secretary</td>
</tr>
<tr>
<td>Debra Berlyn</td>
<td>Board Treasurer</td>
</tr>
<tr>
<td>Danielle Citron</td>
<td>Professor of Law At Boston University School of Law</td>
</tr>
<tr>
<td>Malavika Raghavan</td>
<td>Senior Fellow</td>
</tr>
<tr>
<td>Ira Rubinstein</td>
<td>Senior Fellow, Information Law Institute, NYU School of Law</td>
</tr>
<tr>
<td>Evan Selinger</td>
<td>Professor of Philosophy at Rochester Institute of Technology</td>
</tr>
<tr>
<td>Zoë Strickland</td>
<td>Senior Fellow</td>
</tr>
<tr>
<td>Peter Swire</td>
<td>Nancy J. and Lawrence P. Huang, Professor At The Scheller College of Business of The Georgia Institute of Technology</td>
</tr>
<tr>
<td>Omer Tene</td>
<td>Partner, Goodwin Proctor LLP</td>
</tr>
</tbody>
</table>

*Lists on the following pages as of July 2021.*
ADVISORY BOARD

Alessandro Acquisti
Associate Professor of Information Technology & Policy Carnegie Mellon University

Debra Berlin
President, Consumer Policy Solutions

Jill Bronman
Associate General Counsel

Deborah Goff
Professor of Law, Washington University School of Law

Bruce Boyden
Professor of Law, Marquette University

Paul Ceglia
Professor of Law, Cornell University

Carolyn Cheeks Kraft
Professor of Law, Emory University

Mark Crovitz
Database Protection Advisor

Mallory Dacey
Executive Director

James Danaher
Chief of Staff, Privacy Policy

Lauren D. Daniels
Professor of Public Policy

Lea Fitzsimon
Government Relations – Americas

Svanibwok Fong-Fung
Associate General Counsel, Consumer Policy

Evan Foxall
Director of Communication

Shawn Frowen
Director of Policy

Renne Fruechtl
Director of Policy and Public Affairs

Saraswati Getty
Chief of Staff

Richard Gray
Executive in Residence

Meredith Grauer
Chief Privacy Officer

Karen Gross
Professor of Law, University of Minnesota

Jonathan Gross
Chief Privacy Officer

Andrés Castrillon
Chief Privacy Officer

Jill Hubley
Professor, Computer Science

Gregory House
Executive Director

Wendy Hulett
Professor of Law

Evan Hunter
Executive Director

Un العسكري
Director of Development

Tom Jack
Chief Privacy Officer

Jaime James
Chief Privacy Officer

Leigh Luna
Director

William Lussick
Director of Policy

Richard M. Lucas
Professor of Law, University of California, Berkeley

Jill McGuire
Chief Privacy Officer

Nancy Miguel
Director of Public Policy

Jennifer Mills
Professor of Law

Sharyn Offord
Director

Evan Silverman
Director of Policy

Ashley Smith-Dunn
Director of Policy

Andrew Stack
Chief Executive Officer

John Stanbeek
Chief Privacy Officer

Thomas Stolberg
Director of Policy

Hannah Stone
Chief Privacy Officer

Lara C. Stiffler
Director of Policy

Jennifer Stilwell
Director of Policy

Sarah Stinson
Director of Policy

Mark Stone
Director of Policy

Lauren Storey
Director of Policy

Elise Takacs
Director of Policy

Jen Tackett
Director of Policy

Shelley Tuchman
Director of Policy

Emily Van Kirk
Director of Policy

Nicholas Warnick
Director of Policy

Ryan Washburne
Director of Policy

Dylan Watts
Director of Policy

Jennifer White
Director of Policy

Stephanie Willis
Director of Policy

Joseph Wipfli
Director of Policy

Alison Zeleny
Director of Policy

EBINER
Director of Policy

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