

# CHATTING ABOUT CHATBOTS

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## SESSION DESCRIPTION

Our session will delve into the rapidly evolving landscape of chatbot policy in the United States and globally. This will be a topical discussion shaped by recent legislative and regulatory developments, including new state laws, emerging federal proposals, and international approaches such as China’s anthropomorphic AI frameworks. Issues within scope include youth protections and safety considerations; how laws define and scope “chatbots”; safety and intervention protocols; advertising and privacy obligations; emerging standards; and how these requirements interact with existing legal and regulatory frameworks.

## KEY DISCUSSION QUESTIONS

1. Which chatbot requirements are proving hardest to operationalize, such as restrictions on emotional manipulation, engagement design, crisis protocols, or disclosures?
2. How are you thinking about compliance across states with different laws (definitions, obligations, and enforcement models), so geofencing, state-specific compliance, or building to the strictest standard?
3. Where should chatbot governance sit within your organization (e.g. privacy, legal, product, trust and safety, government affairs, AI governance, or elsewhere)?
4. Which scope questions of these laws are creating the most uncertainty, such as definitions of “chatbot,” carveouts for embedded features or internal uses?
5. How are you thinking about age assurance in this space, particularly the tension between identifying minors to trigger youth-specific protections and minimizing the collection and retention of minor data? How are different knowledge standards affecting that dynamic?

## PRE-READ DOCUMENTS (optional)

- **\*\*JG’s chatbot report draft**
- <https://fpf.org/blog/the-rest-of-the-west-oregon-and-washington-build-on-california-chatbot-law/>
- <https://fpf.org/blog/the-chatbot-moment-mapping-the-emerging-2026-u-s-chatbot-legislative-landscape/>

